



# Newsletter

May 2015

## Chair's welcome

**In this edition of our newsletter, you will read about a number of exciting developments that will be happening this year in the CCG including new appointments to our Governing Body, new initiatives driving change in GP practices and our new responsibility for co-commissioning primary care services.**

We are passionate about improving quality across all GP practices and the introduction of delegated responsibility to commission GP primary care services is seen as an essential step towards expanding and strengthening primary medical care. A Primary Care Commissioning Committee has been established, which will make the decisions around the review, planning and procurement of primary care services in south Warwickshire.

This is an interesting and exciting time for healthcare and we are looking forward to seeing the benefits that these new ways of working will bring.

*Dr David Spraggett*



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# New members welcomed to Governing Body

We have successfully appointed two new Lay Members and a new GP representative to our Governing Body. We are pleased to announce that three key positions have been filled by local people who will bring a wealth of experience and knowledge to the Governing Body.



**Laura Fulcher**, a secondary school teacher, will be taking on the role of public and patient involvement lead and will be ensuring that the CCG has appropriately and effectively captured the views and feedback of patients and members of the public.



**Robin Verso** will take a more generalist role on the Governing Body and will play an important part on the Primary Care Commissioning Committee. Robin is a qualified accountant, an independent member and Vice Chair of the Warwickshire Police and Crime Panel and former Chair of the Warwickshire Probation Trust.



Alongside the two Lay Member appointments, **Dr Jill Crowfoot**, a GP at Arden Medical Centre in Stratford, has been appointed in a developmental role as a GP Member Practice Representative.

**Dr David Spraggett**, said: "We are absolutely delighted to have gained three people of such high calibre. I have no doubt that their presence, experience, involvement and input will considerably strengthen us going forward. Most importantly of all, I have no doubt that our patients and service users will benefit from their input

"I would also like to thank Charles Goody and Dr Tim Coker, who have now ceased their role on the Governing Body. The dedication and hard work they brought to their roles over the last two years has been crucial to the successful development of the CCG."

On the right is a list of our Governing Body Members. You can contact the team by emailing:

[contactus@southwarwickshireccg.nhs.uk](mailto:contactus@southwarwickshireccg.nhs.uk)

- Dr David Spraggett** – Chair
- Gillian Entwistle** – Chief Officer
- Paul Jarvis** – Chief Financial Officer
- Richard Lambert** – Assistant Clinical Chair
- Dr Ian Allwood** – Member Practice Representative
- Dr Karen Clarke** – Member Practice Representative
- Dr Jill Crowfoot** – Member Practice Representative
- Dr Sukhi Dhesi** – Member Practice Representative
- Dr Adrian Parsons** – Member Practice Representative
- Laura Fulcher** – Governing Body Lay Member for Public and Patient Involvement
- Robin Verso** – Governing Body Lay Member
- Rodney Pitts** – Governing Body Lay Member for Governance
- Elaine Strachan-Hall** – Governing Body Nurse
- John Dixon** – Co-opted Director of Social Care Warwickshire County Council
- Dr John Linnane** – Co-opted Director of Public Health

# Improved care for older people



**In south Warwickshire there are approximately 24,000 patients registered with GPs who are 75 and over and our aim for this very important group is to maintain their independence, improve their health and wellbeing and make it easier for them to identify what they need.**

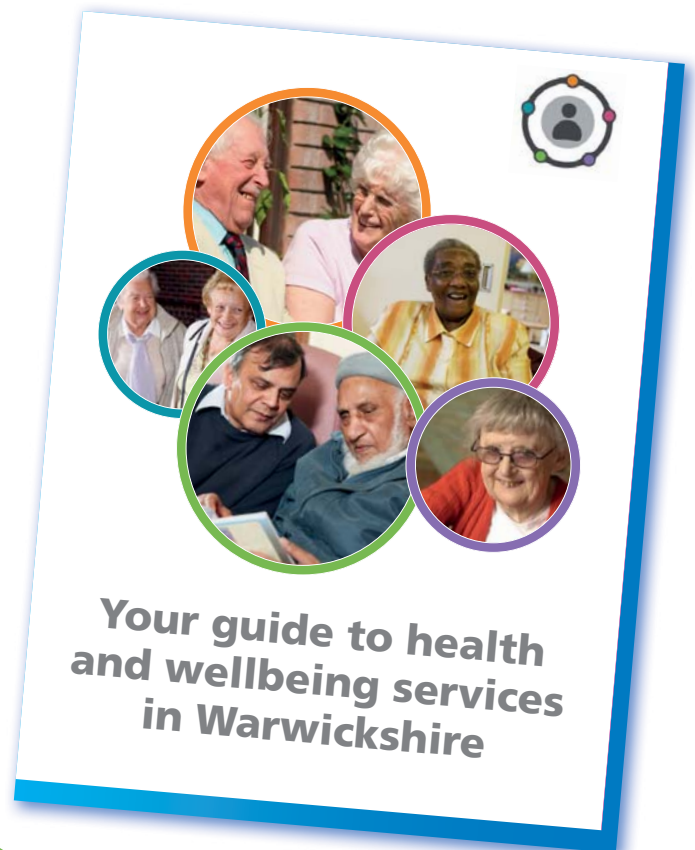
Everyone over 75 will now have a named GP at their practice and will receive a 'Guide to Health and Wellbeing Services in Warwickshire' over the course of the next twelve months.

A variety of approaches to delivering improved care for the over 75s are being taken across south Warwickshire to reflect the needs of our practice populations. Prime GP (incorporating Meon Medical Centre, Arden Medical Centre, St Wulfstan Surgery and Pool Medical Centre) is focussing on reducing loneliness and isolation in older people. Wellbeing assessments are being offered to patients over 75. An Elderly and Frail Co-ordinator has been appointed to encourage participation in groups and clubs to increase social interaction.

Alcester Health Centre has recruited a Care Co-ordinator who is supporting older patients to navigate the health and social care system.

Again, the aim is to reduce loneliness and improve the health and wellbeing of patients. South Warwickshire GP (incorporating the remaining 31 GP practices) has commissioned Age UK to partner them in delivery of care for the over 75s and are using Age UK Navigators and Practice Care Co-ordinators to support people to navigate all the services offered by health, social care and voluntary organisations.

This project is part of a wider programme of work taking place throughout Warwickshire known as 'Warwickshire Cares – Better Together', which aims to bring together health and social care services to work collaboratively to ensure local people receive better care.



# CCG given the go-ahead to commission primary care services

NHS England has announced that the CCG had been successful in its application to take on additional commissioning responsibilities.



**Dr David Spraggett**, said: "I am pleased to announce that our application to take on responsibility for primary care co-commissioning has been approved by NHS England. This means that from April this year, we will commission the majority of GP services in south Warwickshire. "We are one of 64 CCGs across the country that has been approved to take on 'delegated' commissioning responsibility for GP services. This is a positive step for our CCG towards commissioning services that are focussed on improving outcomes for patients through more joined up and integrated models of care."

**Sue Price**, Director of Commissioning (West Midlands) at NHS England, said: "I am delighted that six clinical commissioning groups across the West Midlands, which include NHS South Warwickshire Clinical Commissioning Group, have been successful in their bids to take on responsibility for commissioning the majority of GP services from April this year. "This is a

welcome step towards investment in primary and community services that will see the development of continuing improvements to commission local high quality care for our patients now and for the future."

A Primary Care Commissioning Committee has been set up by the CCG and its role will be to make decisions on the review, planning and procurement of primary care services in south Warwickshire, under delegated authority from NHS England. The first meeting of the Primary Care Commissioning Committee will be in early April and the meetings are open to the public.

NHS South Warwickshire CCG joins 64 other CCGs throughout England that have been successful in providing the evidence that they have a transparent and robust framework for commissioning GP services and managing conflicts of interest.

Primary care was previously commissioned by NHS England's Area Teams but CCG's were given the opportunity last year to opt for one of three options for differing levels of co-commissioning: 'delegated commissioning', 'joint commissioning' or 'greater involvement'.

# Feedback from Have Your Say Day



On NHS Change Day, 11th March, we held two successful engagement events. The events were called 'Have Your Say Day' and provided local people with an opportunity to voice their views, opinions and experience of the health and care system.



We held two events – one in Stratford in the morning and one in the evening in Leamington. Both events were well attended with approximately fifty members of the public taking part.

Representatives from the CCG, Public Health Warwickshire and Warwickshire County Council attended to lead discussions on how health and social care services to help them look after their own health and the health of their families.

The interactive events encouraged people to get involved in discussions and take part in activities that got them thinking about what they need from health and social care organisations in order to better manage their own health.

The day gave us a real understanding of how local people feel about health and care services and we hope to hold further events in later in the year. A summary of feedback from the day is available in the Get Involved section of our website:

[www.southwarwickshireccg.nhs.uk](http://www.southwarwickshireccg.nhs.uk)



# Innovation Fund

GP practices across south Warwickshire were invited to devise new and innovative ways of working and submit bids for the CCG's Innovation Fund. Two bids were successful and projects at Croft Medical Centre and Clarendon Lodge in Leamington are underway.

Croft Medical Centre will receive additional support for their prescribing, and Clarendon Lodge will offer additional GP support to patients in residential care homes.

## Additional medical support to residential homes

Clarendon Lodge saw the Innovation Fund as an opportunity to offer increased support to patients in residential homes. The aim for this project is to offer advice and support to homes via a single named GP to reduce unplanned admissions and improve care and patient experience.

The new model will mean that residents have access to timely medical advice and regular reviews, including medicine reviews, with their GP to keep them on track, reduce emergency admissions to hospital and ensure that medications are appropriate and effective.

This will initially be a six month project with the potential to be rolled out across south Warwickshire over a twelve month period.



**GP Dr Lawton and Sam Day,  
Community Liaison Nurse.**

## Primary Care Pharmacy Support homes

Croft Medical Centre's proposal for more integrated care between GP practices and pharmacists was also successful in the Innovation Fund.

Under their proposed model, the medical centre will work closely with a practice-based pharmacist on a number of issues to improve the quality of prescribing and reduce medicine waste.

Patients will be offered regular medication reviews, will be supported in managing multiple medicines and learn about how to take their medicines more effectively. It is hoped that as a result of this initiative, unplanned admissions to hospital and the quality of pharmaceutical care for isolated and other vulnerable patient groups will be improved.

Both bids will provide a welcome opportunity to assess the benefits of new ways of working, with the potential to roll these out further to other practices.

## Keep in touch

To find out more about NHS South Warwickshire CCG, visit

[www.southwarwickshireccg.nhs.uk](http://www.southwarwickshireccg.nhs.uk)

email: [southwarwickshireccg@nhs.uk](mailto:southwarwickshireccg@nhs.uk) or call:

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