

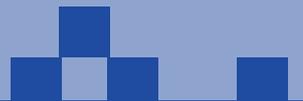
NHS South Warwickshire CCG
Operational Plan 2019/20 -
Summary



The CCG's Operational Plan for 2019/20 has been developed in response to the publication of the NHS Long Term Plan.

It recognises that 2019/20 will be a pivotal year for the CCG and the wider health and care system in Coventry and Warwickshire. The Operational Plan gives you an overview of our priorities for the year and outlines the key work programmes that the CCG, and partner organisations, will focus on to enable us to deliver improvements in the health and wellbeing of our population.

During 2019/20 the CCG, along with our Coventry and Warwickshire health and care system partners, will focus on three key priorities:

 <p>Developing a new long term (five year) plan for our system.</p>	 <p>Ensuring that our population continues to be able to access high quality care.</p>	 <p>Developing, testing and embedding the building blocks which will allow us to transform the way that services are paid for and delivered in the future.</p>
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The Operational Plan sets out how the structure of our system will change and both CCGs and Providers will evolve their ways of working.

Primary Care Networks	Place	System
<p>Primary Care Networks (PCN) will enable the provision of proactive, accessible, coordinated and more integrated primary and community care – improving outcomes for patients.</p> <p>The PCNs will be set up around local communities and based on GP registered lists, serving populations of around 30,000 to 50,000.</p> <p>PCNs will provide the personal care valued by both patients and GPs, achieve increased resilience through deeper collaboration between practices and others in the local health and care system, and provide the foundation for delivering sustainable care within each of our Places, now and in the future.</p>	<p>The Coventry and Warwickshire system is made up of four Places'; South Warwickshire, Coventry, Rugby and Warwickshire North.</p> <p>'Place' is about moving away from operating as individual organisations, towards collective action. Working in this way will help us achieve efficient, cost effective care that delivers improved outcomes for local people in each Place.</p> <p>Working at Place will also help us to deliver our operating plan priorities.</p>	<p>As the architecture of the local health and care system continues to evolve toward that of an Integrated Care System, the focus for CCGs will be on developing a single commissioning function for Coventry and Warwickshire.</p> <p>This 'Strategic Commissioner' will move away from paying for activity and services to paying for improved outcomes, as well as focusing on health inequalities within the population.</p> <p>This commissioning approach will be fundamentally driven by engagement with patients and the public to understand what outcomes matter most and are meaningful to them.</p>

Our plan for 2019/20

NHS England has asked all Clinical Commissioning Groups to set out their plans in seven specific areas; Cancer, Maternity, Mental Health, Out of Hospital, Personalisation, Planned Care and Urgent and Emergency Care.

Some of the key things that the CCG plans to focus on in each area are set out below:

Cancer

- Working with hospitals, GPs and other services to increase the number of people being screened.
- Early diagnosis and timely access to treatment.
- Supporting people living with and beyond cancer.
- Access to best available treatments.

Maternity

- Ensuring that the most vulnerable women and babies receive continuity of the person caring for them through their pregnancy.
- Reducing the number of stillbirths and infant deaths.
- The health and wellbeing of pregnant women, including through supportive stop smoking services.
- Speaking to local people to find out what they need from maternity and paediatric services in the future.

Mental Health

- Expanding access to talking therapies (Improving Access to Psychological Therapies), focusing particularly on people living with a common mental health problem and a long term physical health problem.
- Earlier intervention for people experiencing psychosis for the first time.
- Continuing to work closely with Local Authorities on suicide prevention.
- Improving uptake of annual physical health checks for people with serious mental illness
- Timely dementia diagnosis with appropriate support and care for people living with dementia and their families.
- Increasing access to high quality perinatal mental health services.





Out of Hospital

- Integrated single point of access to improve navigation for patients, carers and professionals.
- Place Based Teams which bring together health and social care professionals and others to work together to co-ordinate and lead local service delivery.
- Continuing to improve patient record sharing.
- Supporting the development of Primary Care Networks (groups of GP practices), which will start to deliver a range of new services.

Personalisation

- Transforming care – improving quality of care and quality of life for people with learning disability and/or autism.
- Helping people who are admitted to an in-patient setting to get home quicker and feel supported once at home.
- Offering more people a Personal Health Budget so that they have more choice and control over decisions about their care, in turn leading to improved outcomes and experience.

Planned Care

- Reducing the length of time that people wait for treatment.
- Developing ways of offering outpatient and follow up appointments more efficiently.
- Improving the patient journey through care by supporting closer links between general practice and secondary care.

Urgent and Emergency Care

- Helping people to understand and navigate urgent care and encouraging them to use resources such as NHS 111 and the ASK NHS app.
- Treating patients at home where appropriate, rather than conveying them to hospital.
- Improving services to support frail older people.
- Supporting people to get home from hospital as soon as they are well enough to do so.