



# Newsletter

March 2017

## Introduction

**We hope that you've had a successful start to the New Year; it's hard to believe that we are already three months in to 2017. General Practice is a big focus for the CCG this year and we want to ensure that our stakeholder's voice is heard as we plan for the future.**

We are seeking the views of patients and the public who are registered with a south Warwickshire GP via a survey which is due to go live on 24th March. We are seeking your help to publicise and encourage as many responses as possible and would be grateful for your support. More information is on page 4 of the newsletter.

The CCG's Operating Plan has been produced and during February we asked for feedback on the content. We received lots of helpful comments and are now in the process of collating this information. The final document will be taken through our Governing Body on 22nd March and will be available on the CCG website following approval.

A new scheme to offer more proactive care to patients in the CV34 area is being launched in the Spring. The scheme is a collaboration between three of our GP practices, local charities and SWFT and more information can be found on page 5.

Finally, this newsletter is intended to give all our stakeholders an opportunity to keep up to date and get involved with the CCG. If you have any comments or suggestions on how we can improve our communication to you please let us know via [Contactus@southwarwickshireccg.nhs.uk](mailto:Contactus@southwarwickshireccg.nhs.uk)



**David Spraggett - Chair**



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# Have your say!

Thursday 23 March

An opportunity to have your say on how we make improvements to the **health and care services** for today and in the future.

We are holding our next Have Your Say Day on **23 March 2017** in Alcester and we would love to see you there.

These interactive sessions allow us to get feedback from the local people that we commission services for.

We will be at:

**Alcester Health Centre 6.30pm to 8.30pm**

Fields Park Drive, Alcester,  
Warwickshire,  
B49 6QR

To book your place at this **FREE** session  
email [communications@ardengemcsu.nhs.uk](mailto:communications@ardengemcsu.nhs.uk)  
or call **01926 353810**

It's **your** NHS,  
come and have  
your say.

*Health Champions*



You can keep up to date with news from South Warwickshire CCG by joining our Health Champions scheme. Health Champions participate in a variety of ways and you can play as big or small a part as you wish. Joining is simple, just visit [www.southwarwickshireccg.nhs.uk](http://www.southwarwickshireccg.nhs.uk) or phone **01926 353810**.

# Have Your Say Day

Our popular Have Your Say Day is taking place on Thursday 23 March in Alcester.

The event provides an opportunity for patients, the public and stakeholders to give the CCG their views, opinions and experiences of services commissioned locally as well as helping to shape what future services may look like.

The event will take place on **Thursday 23 March from 6pm - 8.30pm at Alcester Health Centre, Fields Park Drive, Alcester Warwickshire, B49 6QR. Refreshments will be provided.**

Have  
your  
say!

**NHS**  
South Warwickshire  
Clinical Commissioning Group

## Have Your Say Day

Thursday, 23 March 2017 - 6pm to 8.30pm  
Alcester Health Centre, Fields Park Drive, Alcester Warwickshire, B49 6QR

### Agenda

Time	Event and speaker
6.00pm - 6.30pm	Arrival and refreshments
6.30pm - 6.40pm	Welcome and Introduction
6.40pm - 7.10pm	CCG 2 Year Operating Plan
7.10pm - 7.40pm	Out of Hospital
7.40pm - 8.10pm	Transforming General Practice Together
8.10pm - 8.30pm	Final questions and answers
8.30pm	Close

Dr David Spraggett, GP and Chair of NHS South Warwickshire CCG said:

"It's important that the public come to meetings like this as the conversation and debate helps the CCG gain a real understanding of what matters to our local population and how, as commissioners, we can ensure that the services we commission are what patients need.

"The feedback that we received from our previous Have Your Say Days has helped shape a number of initiatives that we have introduced in south Warwickshire. Now, more than ever, keeping well and accessing health care is important for many people and by hearing the views of the public we can ensure that these views help to shape our plans for the future."

For catering and accommodation purposes, let us know if you are attending by emailing [communications@ardengemcsu.nhs.uk](mailto:communications@ardengemcsu.nhs.uk) or calling 01926 353810

**We look forward to seeing you there!**

# Primary Care Survey coming March 24th

## Help Us To Gather Opinion On Primary Care



Primary care has been in the media recently for a number of reasons but due to the hard work and commitment of primary care staff in south Warwickshire our practices are well performing and rate highly on their CQC inspections.

However primary care will face more and more challenges in the coming years and the CCG is committed to making sure that primary care maintains its status as the lynchpin of health care delivery in south Warwickshire. The CCG is currently developing its strategy for primary care for the next five years and to do this is seeking

views from the public, stakeholder and the primary care workforce.

A series of engagement events have already been undertaken with the primary care workforce and members of the public to gather thoughts on GP services in south Warwickshire, what works well and how services might be delivered in the future.

A survey seeking views of the primary care workforce has already been undertaken and a Workforce Summit was held in February to feedback the results and plan for future workforce needs.

## How you can help!

The next stage of this process is to undertake an extensive public survey and the aim is to achieve over 3000 responses!

The survey is due to go live on 24th March and the CCG will be working closely with practices patient participation group (PPG) chairs to encourage as many people as possible to complete the survey.

In addition, the CCG is inviting other interested partners who can help promote the survey and encourage completion to get in touch. It is crucial that the range of responses is from as broad a demographic as possible to ensure that everyone's view is represented. The survey will be available on line, as a hard copy and in easy read format.

The link to the survey will be emailed to stakeholders during the week commencing 20th March. Please complete the survey and share the details with your contacts.

If you are able to help us promote the survey or would like further information please email [contactus@southwarwickshireccg.nhs.uk](mailto:contactus@southwarwickshireccg.nhs.uk)

# Care at Home in Warwick

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**Three GP practices based in Warwick will offer enhanced and proactive care to their most vulnerable patients under a new scheme funded in a joint venture of local Warwick charities.**

Warwick Relief in Need Charity, Warwick United Charities, Warwick Provident Dispensary Charity and King Henry VIII Endowed Trust alongside the main benefactor - the Charity of Thomas Oken and Nicholas Eyffler has agreed to together support this new project

In a joint submission between Priory Medical Centre (the lead practice) and South Warwickshire NHS Foundation Trust (SWFT) the project has been awarded funding of £75,000 a year for three years to provide enhanced medical care to patients who live at Park View Care home and patients who are housebound in their own home.

Due the levels of frailty and the advanced health care needs of patients who are targeted under this scheme, they are unable to access GP services in the surgery and care tends to be reactive rather than proactive.

Dr Nick Yeats who is clinically leading the project said: "We are thrilled to have been awarded the funding for this project. It will mean better quality of care and increased patient satisfaction and if successful could potentially inform the development of similar services in future."

This new model of care will mean that patients will be offered care from a small team of GPs and Advanced Nurse Practitioners (ANPs) who will be able to build up a relationship with patients and care home staff. Visiting once a week the team will offer an initial assessment, give clinical and medication reviews, discuss advanced care planning at end of life, as well as supporting

relatives and care home staff. The ANP's will also carry out pro-active visits to housebound patients to help prevent trips into hospital and support those returning from hospital by visiting within 48 hours.

As well as the obvious benefits to patients this scheme will help reduce hospital activity and will build relationships between clinicians in primary and secondary care as SWFT will be employer of the ANPs and will offer access to a consultant geriatrician when needed.

Clive Mason the Chair of the Charity of Thomas Oken and Nicholas Eyffler Trust said on behalf of the Trustees of all the Warwick charities involved, said:

"We are delighted to be able to fund this exciting project over a three year period. This is a new way of working for everyone involved and we are looking forward to seeing the outcomes of the project and supporting more proactive care for housebound patients in CV34."

The project is due to start in April 2017 for patients with a CV34 postcode registered at Priory Medical Centre, Cape Road Surgery and The New Dispensary.



# Meet the team

## Chief Finance Officer

I'm Paul Sheldon, the new Chief Finance Officer (CFO) for South Warwickshire CCG. I joined the CCG in January having worked for the last three years as CFO for two CCGs in Worcestershire. Before that I worked in the Black Country across the many forms of NHS commissioning over the last 16 years.

My main focus will be to balance the finances of the CCG and in order to do that I will be setting out the Financial Strategy of the CCG over the coming weeks. This will highlight opportunities to make both efficiencies and investments.

I would welcome any thoughts from our stakeholders and can be contacted directly by email at:

[paul.sheldon@southwarwickshireccg.nhs.uk](mailto:paul.sheldon@southwarwickshireccg.nhs.uk)



## Admin Team

The ability to get in touch with us is extremely important; we value what you have to say and what to make it as easy for you as possible. Our main phone number is: **01926 353700** and you can always use our generic email address: [contactus@southwarwickshireccg.nhs.uk](mailto:contactus@southwarwickshireccg.nhs.uk).

The CCG is supported by an administration team, so if you know who you are looking to get in touch with the best route might be via the contact details below:

Role	Contact	Email	Phone number
Interim Complaints Manager	Kevin Ashton	<a href="mailto:Kevin.Ashton@southwarwickshireccg.nhs.uk">Kevin.Ashton@southwarwickshireccg.nhs.uk</a>	01926 386002
Senior PA to Gillian Entwistle, CEO and Dr Dave Spraggett, Chair	Carolyn Bennett	<a href="mailto:Carolyn.Bennett@southwarwickshireccg.nhs.uk">Carolyn.Bennett@southwarwickshireccg.nhs.uk</a>	01926 353706
PA to Alison Walshe, Director of Quality and Governance and Alison Scott, Director of Contracting and Performance	Shirley Allen	<a href="mailto:Shirley.Allen@southwarwickshireccg.nhs.uk">Shirley.Allen@southwarwickshireccg.nhs.uk</a>	01926 353722
Interim PA to Paul Sheldon, CFO and Anna Hargrave, Director of Strategy and Engagement	Vanessa Riley	<a href="mailto:Vanessa.Riley@southwarwickshireccg.nhs.uk">Vanessa.Riley@southwarwickshireccg.nhs.uk</a>	01926 353704

# Pancake Day 2017

## Pancake Day 2017 was flippin' awesome!

The NHS South Warwickshire CCG Health Champions Team battled against the miserable weather and pancake hunger in order to recruit more Health Champions, including the Mayor of Warwick, Christine Cross. It was great to do something a bit different and encourage lots of people to get involved in the CCG. It's worth pointing out that not only did the NHS Health Champions Team come second, there is also video footage of the competition on the CCG's website!

[Check it out here](#)



Vanessa Riley, Michelle Smit,  
Jen Smith, Emma Adams,  
Carolyn Bennett



Pancake Day  
2017!!



# Health Champions

Become a Health Champion and help improve your local services

join today

We are continuing our drive to recruit 2700 Health Champions in south Warwickshire. It's easy to become a Health Champion and anyone can become one.

When you sign up to be a Health Champion your role can be as big or small as you like. The main role Health Champions play is to talk to friends, family, colleagues and the community about health related issues. This could be as simple as telling a friend about NHS 111, complete an online survey about local health services or being invited to a consultation meeting. The more adventurous Health Champions may for example even talk to a community group about staying well in Winter.

One of our new Health Champions has been sharing his story on his battle with blood cancer, bone marrow transplant and qualifying for this year's World Transplant Games.

Simon Perkin, who lives in Warwick, has been chatting to the CCG about why he became a Health Champion and sharing other thoughts around leading a healthy life.

Listen to his story and why he thinks you should sign up to be a health champion [here](#).

By becoming a South Warwickshire Health Champion you have the opportunity to have your voice heard and be involved in the important decisions that the CCG have to make.

For more information on getting involved please contact: [communications@ardengemcsu.nhs.uk](mailto:communications@ardengemcsu.nhs.uk) or call **01926 353810**. [Click here](#) to become a Health Champion.



## Keep in touch

To find out more about NHS South Warwickshire CCG, visit [www.southwarwickshireccg.nhs.uk](http://www.southwarwickshireccg.nhs.uk)

email: [contactus@southwarwickshireccg.nhs.uk](mailto:contactus@southwarwickshireccg.nhs.uk) or call: **01926 353700**

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