

The Future of Out of Hospital Care in Coventry & Warwickshire

The way in which care is delivered across Coventry and Warwickshire both in hospitals and within the community is changing.

These changes are also being seen across the country because of new challenges that are being faced by the NHS:



Health and Wellbeing

We need to prevent more illness to ensure people continue to live longer and so that the NHS has the funds to pay for beneficial new treatments rather than spending money on treating avoidable illness.



Care and Quality

We need to change the way in which care is delivered: taking the best examples from across the country; make better use technology; and having more consistency in quality of care.



Funding and Efficiency

We need to innovate in how we deliver care and do more for patients within our limited funding.

Out of Hospital Programme

To meet these challenges, we are developing a new way of providing care to people in Coventry and Warwickshire which brings together out of hospital services to work in a new and more effective way. This is known as our Out of Hospital Programme.



Out of hospital services are those provided by GP practices; some community services such as occupational therapy, district nursing, and physiotherapy; some mental health services; and social care services. It is our belief that some specialist services that are currently provided in hospital could also be provided in the community.

Through the Out of Hospital Programme, we want to:

- Have a healthier population who feel able to care for themselves where they can and who receive the right treatment, in the right place, when they need it.
- Reduce demand on health and care services by planning the way we work and how patients access our services in a better way.
- Improve care and quality of services.
- Provide excellent health and care services over the long term within the limits of the funding we currently have.

How will we do this?

The organisations that buy health and care services in Coventry and Warwickshire are coming together to commission (or buy) one service for out of hospital care. The organisation that is commissioned to provide the service will be given a budget and a number of specific health and care outcomes that they will need to achieve for the local population.

These outcomes are things like: people having an excellent experience of care; increasing the number of people making healthy lifestyle choices; keeping people independent as long as possible at the end of their life; and personalising care for the patient to meet their specific needs.

The organisation providing health and care services needs to work in a different way to achieve these outcomes. Doctors, nurses, therapists and social workers will work together to deliver different types of care in the community:



Who will this affect?

This is the type of care that will affect everyone at some point in their lives. To start with we are going to prioritise making changes that will benefit those who need it most: people with long term conditions e.g. diabetes and COPD; young adults with disabilities; people with complex health problems; people in the last year of their lives; those who use health and care services a lot; and people who are housebound.

Our commitment to our population

Over the next five years, local people will see changes in their day-to-day care. It will not take place overnight, and we will ensure that no patient's treatment is interrupted.

- You will experience services working more closely together to smooth your journey through the health and care system.
- You will be able to decide what type of care you receive and where you receive it, tailoring your treatment to you.
- You will receive support to make even just little changes to your lifestyle for long-term health benefits.
- You will be able to see the relevant clinician faster, and both waiting times and the current strain on hospitals will decrease.

We will save more lives and people will live longer.



We have been involving local people throughout the development of these plans and will continue to do so. Find out more by visiting: www.southwarwickshireccg.nhs.uk